

Student Device Readiness for Week of Welcome and Opening of Schools

In preparation for the first day of school, all students should log into their devices prior to the Week of Welcome. Logging in early will ensure that both the student's password and device are in good working order. During this time, a student may encounter difficulties:

PASSWORD-RELATED ISSUES

- If the student is using a personal device:
 - Access www.dadeschools.net and log into the student portal using their student ID and password.
 - If they are able log in successfully, they are ready for the first day of school.
 - If the student has forgotten his/her password, call the school to arrange for a password reset.
 - Once the password has been reset, the student MUST perform the initial login from a school site.
- Students who were issued a district device:
 - Student should power up the mobile device. Please note that if the device has not been used in a while, it may need to be charged.
 - Student attempt to log in to the device using their student ID and password. If successful, direct them to proceed to access www.dadeschools.net and log in to the student portal using their student ID and password.
 - If they are able to log in successfully, they are ready for the first day of school.
 - If they have forgotten their password and are unable to log in to the district-issued device, or the device is otherwise not functioning properly, the school will verify the student's identity and arrange device assistance or a password reset
 - Once the password has been reset, the student MUST perform the initial login from a school site.

WINDOWS LICENSE ISSUES

Students using district-issued mobile devices may encounter a Windows License message during the login process. The message reads as follows: *YOUR WINDOWS LICENSE WILL EXPIRE SOON.*

- To clear the message and proceed with logging in, simply click on the CLOSE button. The system will make the necessary updates to the device to activate the Windows license within 24 hours.
 - If the issue persists after 24 hours, school site staff can coordinate a time for the student and school-based technician to troubleshoot it onsite school-based technician to troubleshoot it onsite
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